

Item B

Larry I. Schwartz**United States Patent & Trademark Office
Customer Service Center, Technology Center 3700****703/306-5648**

Date: 8/14/03**Total # of pages including cover sheet: 3****To: John Tocher****Recipient Fax: 403-219-3354****From: Larry I. Schwartz
Administrator****Customer Service Center****Sender Fax: 703-872-9301****Memo:**

Attached is a copy of the database screens for SN 09/981,060 showing that we spoke on 1/23/03 and that you had reported that the Office would not accept delivery of your papers.

Fax•Fax•Fax•Fax•Fax•Fax•Fax•Fax•Fax•Fax•Fax

BEST AVAILABLE COPY

Customer Service Inquiry Database - (Main Data Entry)

EXIT

NEW
INQUIRYNEW/OUTSTANDING
CORRECTIONS

Application Number: 09/981,060 Log Number: 124307

Contact Type: Telephone Date of First Contact: 23-Jun-03

Reason Category: 1450 MISCELLANEOUS

Reason for Inquiry:

View Action History

ACTION TAKEN

Category:

Action:

Action Date: 14-Aug-03 Taken By:

Action Explanation:

Resolved Time Invested: 30 Min File

Is a Follow-Up needed? Yes No

Projected Follow-Up Completion Date

Complete Action

PALM INFORMATION

Current - PALM Info

By Application Number

By Patent Number

View PALM History

INQUIRER'S INFORMATION

Inquiry Type: & Edited & Invented

Customer Number:

Street Address Lines 1 and 2

First:

Last:

Phone:

Fax:

City:

State:

E-Mail:

Country:

Zip/Postal Code:

Type of Application: Utility Patent Number:

Prosecution Status: N/A Atty Docket No:

Application Title:

Explanation of Initial Inquiry:

Responded to office action via UPS but says office would not accept UPS delivery

Action Taken	
Applying Number: 09/981,060	Resolving Action? NO
Date of Action: 23 Jan 03	
Action Taken: OIPE	
Action Explanation: Spoke to Delora Dillard and was told to have him ask UPS to resubmit package. There is no reason why package was rejected.	
Taken By: Larry Schwartz	